

## Healing Together 2024

We are excited that you will be joining us for the 14th annual Healing Together Conference-Hybrid. To make the process easier for you, please take some time to read through the Conference Q&A. It will answer many of your questions about the conference.

### **Q: How will AIM protect my privacy with the Live Stream and Recording?**

**A:** An Infinite Mind takes privacy very seriously. Live Stream sessions will have a camera fixed only on the speaker. It will never show any attendees. It is designed to only pick up the sound through the microphone on the speaker so your voice will not be heard. If you would like to ask a question but still have concerns, there will be index cards available for you to write down your question and the room monitor will ask on your behalf. The recording is taken from the live stream and will only be shown on the conference app. Once the app closes post conference, the recordings will be erased.

### **Q: If I am attending in person, will I have access to the virtual platform as well?**

**A:** All attendees will have the same virtual access. This will allow all attendees to interact with each other. In person attendees will be able to watch the sessions virtually and see the session recordings.

### **Q: How long will the recordings be available after the conference?**

**A:** About 30-45 days depending on app usage.

### **Q: Can I watch the conference on multiple devices?**

**A:** For the safety and security of the conference, only one device can be logged in at a time. If you need to switch devices, you will need to completely log out of one before logging in another. If the platform notices multiple devices trying to access the content at the same time from different locations, the account will be locked and reset for your protection.

### **Q: What Covid Precautions are you taking?**

**A:** The health and safety of our attendees has always been and will always be our top priority. We are watching Covid numbers daily and will make final decisions when the conference approaches. The conference space is large and if needed, allows for social distancing in the halls and in the session rooms. All attendees will have access to the virtual platform to watch sessions where they feel comfortable. There is plenty of outdoor space to take breaks and hand sanitizer will be available throughout the conference.

**Q: What airports are the closest to the conference hotel?**

**A:** Orlando International Airport is only 15 minutes from the hotel making getting an uber or lyft easy and affordable. Orlando-Sanford airport is 45 minutes away and serves low cost airlines like Allegiant. There are also many rental car companies located directly at the Orlando International Airport. Take a look at this [page](#) for more information.

**Q: Is there a charge for parking?**

**A:** Parking is free for self parking day guests and hotel guests. You can park right behind the conference center and walk in! Please make sure to ask the conference help desk for your complimentary parking ticket.

**Q: How will I know where to go once I get to the hotel?**

**A:** We will be in the Palms conference center. This year we will have a map with directions made and sent out prior to the conference along with signs on the property directing you where to go!

**Q: What meal options are at the hotel?**

**A:** Many! The options are one of the reasons we picked this location. Look at them all [here](#). This hotel is also conveniently located on International Drive which has pretty much every restaurant you can think of!

**Q: I want to take pictures so I can remember this weekend. Is that okay?**

**A:** We want to make sure that we respect and maintain the privacy of others. We are asking that you do not take pictures or film during the conference activities or on the conference floor. If you want to take pictures or film any footage outside, or away from the conference floor, you are more than welcome to. As always, please ask for permission prior to taking anyone's photograph.

**Q: Are Emotional Support Animals welcome at the conference?**

**A:** Emotional support animals are not permitted in the conference area. In accordance with the law we accept service dogs at our conference. By virtue of their training the ADA "requires the animal to be under the control of the handler. This can occur using a harness, leash, or other tether. However, in cases where either the handler is unable to hold a tether because of a disability or its use would interfere with the service animal's safe, effective performance of work or tasks, the service animal must be under the handler's control by some other means, such as voice control." \*\*

\*\* 28 C.F.R. 36.302(c)(4); 28 C.F.,R. § 35.136(d)

**Q: Do I really have to wear a name tag?**

**A:** Yes, name tags are a must-have fashion accessory! We are asking all attendees to wear name tags at all times while on the conference floor. Name tags will be used so that you can be admitted into the conference area. Wearing a name tag helps us ensure the safety and security of everyone. If you lose your name tag, stop by the registration table and get a new one.

**Q: I'm eager to learn and grow through this conference. But, what happens if I'm triggered?**

**A:** We will have a quiet Sensory/Grounding Area, which is a space where you can go if you need some time alone to take a breather. Please keep your noise level low around the area. If you feel you might need further assistance, please contact a Healing Together Volunteer who will help you call your emergency contact. Please remember to use your support systems as you are responsible for your emotional and physical safety.

**Q: Will you have art on display?**

**A:** We had an overwhelmingly positive response to the various art pieces on display! This year, we will have an expanded art area. We hope you will take time to browse the amazing art that survivors have made and that you will stop by the creative corner to make some art of your own! Please contact [Kelly@aninfinitemind.com](mailto:Kelly@aninfinitemind.com) if you would like to display your artwork. Not coming in person, we have virtual display options as well!

**Q: I would like to visit a theme park. What are my options?**

**A:** You can walk to Sea World directly from the hotel. The walk is less than 10 minutes. They also provide a free shuttle to SeaWorld and Universal Orlando. A low cost shuttle is available for those visiting Disney. The hotel is located on I-Drive which is home to many fun attractions too! [There is the I-Drive trolley](#) that goes up and down the strip.

**Q: What other fun things can I do without leaving the hotel?**

**A:** The hotel is amazing! It has a full gym, 2 pools, a miniature golf course, life size checkers, a pool table, and ping pong. Visit the hotel front desk to get pool sticks, paddles, golf clubs and more.